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8 **STATE OF WASHINGTON**
 KING COUNTY SUPERIOR COURT

9 STATE OF WASHINGTON,

NO.

10 Plaintiff,

CONSENT ORDER OF COURT FOR
PERMANENT INJUNCTION AND
MONETARY SETTLEMENT

11 v.

12 MEDCO HEALTH SOLUTIONS,
13 INC., and MERCK-MEDCO
MANAGED CARE, L.L.C.,

14 Defendants.

15 Plaintiff, State of Washington (“State”), acting by and through Attorney General
16 Christine O. Gregoire and Assistant Attorney General Robert A. Lipson of the Consumer
17 Protection Division of the Washington State Attorney General’s Office, has brought this action
18 pursuant to the RCW 19.86.020 and RCW 19.86.080, having filed a complaint against the
19 defendants, Medco Health Solutions, Inc. and Merck-Medco Managed Care, L.L.C., and the
20 parties having consented to the entry of this Consent Order (“Order”) for the purposes of
21 settlement only, without this Order constituting evidence against or any admission by any
22 party, and without trial of any issue of fact or law, NOW THEREFORE, upon the consent of
23 the parties hereto IT IS HEREBY ORDERED, ADJUDGED AND DECREED AS
24 FOLLOWS:

25 **I. PARTIES**

26 1. The State of Washington is the plaintiff in this case.

2. Medco Health Solutions, Inc., and its corporate predecessor, Merck-Medco Managed Care, L.L.C., together with their subsidiaries and affiliates (hereafter collectively referred to as “Medco”) are the defendants in this case. Medco has its principal place of business at 100 Parsons Pond Drive, Franklin Lakes, NJ 07417. Medco is a pharmacy benefits manager, which administers pharmacy benefits for health plans and employers, including governmental employers.

II. BACKGROUND

1. Beginning in August 2002, the Attorneys General¹ reviewed Medco's drug interchange programs, its practices regarding the disclosure and retention of rebates received from manufacturers, disclosures of potential costs savings to patients and client plans, and issues regarding whether the conduct of its pharmacists violated consumer protection statutes by failing to comply with pharmaceutical ethical principles and guidelines as alleged in the Complaint (the "Covered Conduct"). The States specifically reviewed these practices for compliance with the States' consumer protection statutes² and, in certain states, false claims statutes and subsequently filed the pending Complaint.

¹ The States of Arizona, California, Connecticut, Delaware, Florida, Illinois, Iowa, Louisiana, Maine, Maryland, Nevada, New York, North Carolina, Oregon, Texas, Vermont, and Washington and the Commonwealths of Massachusetts, Pennsylvania, and Virginia, participated in the investigation, and shall, for purposes of this Consent Order, be referred to as “the States” or “the Participating States.”

² The States' consumer protection statutes are: ARIZONA - Consumer Fraud Act, A.R.S. § 44-1521 *et seq.*; CALIFORNIA - Bus. & Prof. Code §§ 17200 *et seq.*, and 17500 *et seq.*; CONNECTICUT - Conn. Gen. Stat. § 42-110a; DELAWARE - Consumer Fraud Act, 6 Del.C. Section 2511, *et seq.*, UDTPA, 6 Del.C. Section 2531, *et seq.*; FLORIDA - Deceptive and Unfair Trade Practices Act, Fla. Stat. Ch. 501.201 *et seq.*; ILLINOIS - Consumer Fraud and Deceptive Business Practices Act, 815 ILCS § 505/1 *et seq.* (1998); IOWA - Iowa Consumer Fraud Act, Iowa Code Section 714.16; LOUISIANA - LSA R. S. 51:1410 and LSA R. S. 51:1401, *et seq.*; MAINE - Unfair Trade Practices Act, 5 M.R.S.A. § 205-A, *et seq.*; MARYLAND - Consumer Protection Act, Maryland Commercial Law Code Annotated § 13-101 *et seq.*; MASSACHUSETTS - Consumer Protection Act, M.G.L. c. 93A *et seq.*; NEVADA - Deceptive Trade Practices Act, Nevada Revised Statutes 598.0903 *et seq.*; NEW YORK - N.Y. Gen. Bus. Law §§ 349 & 350 and Executive Law § 63(12); NORTH CAROLINA - Unfair and Deceptive Trade Practices Act, N.C.G.S. § 75-1.1 *et seq.*; OREGON - Unlawful Trade Practices Act, ORS 646.605 to 646.656; PENNSYLVANIA - Unfair Trade Practices and Consumer Protection Law, 73 P.S. § 201-1 *et seq.*; TEXAS - Deceptive Trade Practices and Consumer Protection Act, Tex. Bus. And Com. Code § 17.47., (Vernon 2002); VERMONT - Consumer Fraud Act, 9 V.S.A. § 2451 *et seq.*; VIRGINIA - Virginia

2. The State and defendants captioned above have agreed to the entry of this Consent Order of Court for Permanent Injunction and Monetary Settlement (“Order”) by this Court to resolve all matters of dispute between them in this action.

III. FINDINGS

1. This Court has jurisdiction of the subject matter of this case and of the parties consenting hereto.

2. Venue is proper as to all parties in King County Superior Court.

3. Defendants have done business in each of the States through the provision of pharmacy benefit management services to persons who are consumers in each of the States.

4. Defendants have, by signature of their counsel hereto, waived any right to appeal, petition for certiorari, or move to reargue or rehear this judgment and order. Entry of this Order is in the public interest.

5. Entry of this Order is not a finding of liability by the defendants.

IV. DEFINITIONS

Defined terms include:

“Actual Cost Savings” shall mean, with respect to a proposed Drug Interchange, the actual amount in dollars a Client Plan and Patient, respectively, will save in Net Drug Costs annually if a Drug Interchange occurs at the expected dosage, assuming the Patient will use the drug for twelve months.

“Bundled Drug” shall mean a drug for which a rebate is given only on the condition that other drugs from the same manufacturer are included on a formulary.

“Clear & Conspicuous” shall mean a disclosure in such size, color, contrast and location, that it is readily noticeable, readable and understandable; is presented in proximity to all information necessary to prevent it from being misleading or deceptive, in a manner that

Consumer Protection Act, § 59.1 -196 *et seq.*; WASHINGTON - Unfair Business Practices/Consumer Protection Act, R.C.W. 19.86 *et seq.*

1 such information is readily noticeable, readable and understandable and not obscured in any
2 manner; and if a print disclosure, it appears in a type size, contrast and location sufficient for a
3 Patient_consumer or Prescriber to read and comprehend it. A statement may not contradict or
4 be inconsistent with any other information with which it is presented. If a statement modifies
5 or is necessary to prevent other information from being misleading or deceptive, then the
6 statement must be presented in proximity to that information, in a manner that is readily
7 noticeable, readable, and understandable, and is not obscured in any manner. A print
8 disclosure must appear in a type size, contrast and location sufficient for a Patient or Prescriber
9 to read and comprehend it. For purposes of this Consent Judgment, nothing in this definition
10 shall prevent Medco from disclosing prescription, health and safety information first.

11 “Client Plan” shall mean any governmental entity, employer, insurer, union or other
12 entity that contracts directly with Medco to provide or administer a pharmacy benefit for such
13 plan and its Beneficiaries.

14 “Currently Prescribed Drug” shall mean a drug prescribed for a Patient that is the
15 subject of a Medco Drug Interchange Solicitation.

16 “Drug Interchange” shall mean any change from one prescription drug to another,
17 requested by Medco. “Drug Interchange,” however, shall not include those Drug Interchanges:

- 18 a) initiated pursuant to a Drug Utilization Review;
- 19 b) initiated for Patient safety reasons;
- 20 c) required due to market unavailability of the Currently Prescribed Drug;
- 21 d) from a brand drug to its generic or chemical equivalent, as defined by
22 the FDA;
- 23 e) required for coverage reasons, that is, where the Currently Prescribed
24 Drug is not covered by the formulary or plan applicable to the Patient.

25 “Drug Interchange-Related Health Care Costs” shall mean a Patient’s co-pays for tests,
26 doctor visits, and other health care services that are incurred in accordance with a treating

1 physician's instructions, and either a) are incurred as a result of a Drug Interchange, for the
2 purpose of assessing the continuum of the previous therapy, for up to six months following a
3 Drug Interchange; or b) are incurred as a result of a Drug Interchange Solicitation, for the
4 purpose of assessing whether to undertake a proposed Drug Interchange. With respect to co-
5 pays that may be incurred for purposes of assessing whether to undertake a proposed Drug
6 Interchange (within clause (b) above), if, following a Drug Interchange Solicitation, a
7 Prescriber or Patient indicates that a proposed Drug Interchange will result in such costs being
8 incurred, Medco in its discretion may cease to seek the proposed Drug Interchange. If a
9 Patient, because of a deductible or cap requirement, pays actual costs of tests or doctor visits
10 instead of co-pays, then that Patient's Drug Interchange-Related Health Care Costs shall be
11 based on the co-pay (if any) that would apply upon satisfaction of the deductible or the co-pay
12 applicable prior to the cap being met.

13 "Drug Interchange Solicitation" shall mean any communication by Medco for the
14 purpose of requesting a Drug Interchange.

15 "Generic Equivalent" shall mean a medication deemed chemically equivalent to a
16 branded drug, signified by an AB rating by the Food and Drug Administration, approval for
17 substitution on any state formulary, or approval for substitution by the Medco P&T
18 Committee.

19 "Manufacturer Payments" shall mean any or all compensation or remuneration Medco
20 receives from a pharmaceutical manufacturer, including but not limited to, rebates, regardless
21 of how categorized, market share incentives, commissions, mail service purchase discounts,
22 and administrative or management fees. It also includes any fees received for sales of
23 utilization data to a pharmaceutical manufacturer. It does not include purchase discounts based
24 upon invoiced purchase terms. For purposes of Medco's "Manufacturer Payment Reports"
25 provided to Client Plans hereunder, all "Manufacturer Payments" received by Medco fit into
26

1 one of two categories defined herein, namely, “Manufacturer Formulary Payments” or
2 “Manufacturer Additional Payments.”

3 “Manufacturer Formulary Payments” shall mean Payments that Medco receives from a
4 manufacturer in return for formulary placement and/or access, or payments that are
5 characterized as “formulary” or “base” rebates or payments pursuant to Medco’s agreements
6 with pharmaceutical manufacturers.

7 “Manufacturer Additional Payments” shall mean all Manufacturer Payments other than
8 Manufacturer Formulary Payments. These payments are not provided by Medco to those
9 Client Plans that have contracted to receive a certain share of “formulary” rebates or payments,
10 although certain Client Plans may contract to receive a certain share of all Manufacturer
11 Payments, including both “Formulary” and “Additional” Payments.

12 “Medco” shall mean Medco Health Solutions, Inc. and Merck-Medco Managed Care
13 L.L.C, and their subsidiaries including all state licensed pharmacy subsidiaries and affiliated
14 companies, their corporate predecessors and successors, and their agents and employees,
15 including pharmacists directly employed by Medco.

16 “Medco Total Product Revenue” shall mean Medco’s net revenue which consists
17 principally of sales of prescription drugs to clients, either through Medco's network of
18 contractually affiliated retail pharmacies or through Medco's mail order pharmacies. Where
19 Medco acts as a principal in accordance with generally accepted accounting principles, which
20 is the case in the majority of Medco’s client contracts, revenues are recognized at the
21 prescription price negotiated with clients, as well as the associated administrative fees.

22 “Minimum Cost Savings” shall mean the minimum amount in dollars a Client Plan and
23 Patient, respectively, will save in their costs annually if a Drug Interchange occurred at the
24 expected dosage.

25 “Net Drug Cost” shall mean the price Medco charges a Client Plan and/or Patient for a
26 prescription drug whether that drug is delivered through a retail pharmacy or mail order. The

1 Net Drug Cost may take into account all discounts, rebates, credits or other payments that
2 lower the cost of the drug, to the extent such payments are provided to the Client Plan. Net
3 Drug Cost may be reduced by Manufacturer Payments to the extent those payments are
4 provided to the Client Plan, but shall not be reduced by Manufacturer Payments that are paid to
5 and retained by Medco.

6 “Patient” shall mean a person whose prescription drug benefit is administered by
7 Medco.

8 “P&T Committee” shall mean the Pharmacy & Therapeutics Committee maintained by
9 Medco, comprised of at least seven members, all of whom shall be physicians, pharmacists, or
10 other health care professionals, and a majority of whom are actively practicing and who are not
11 employed by Medco, responsible for determining Medco’s standard formularies, the clinical
12 appropriateness for Medco concerning Medco’s Drug Interchange programs, developing and
13 maintaining clinical criteria used as a basis for Medco’s standard coverage management
14 program, and other responsibilities pertaining to the clinical components of programs and
15 services designed to effect drug utilization.

16 “Prescriber” means a physician, dentist, physician’s assistant, optometrist or other
17 health care professional authorized by law to write prescriptions for prescription drugs.

18 “Proposed Drug” shall mean the drug or drugs that Medco, in its Drug Interchange
19 Solicitation, proposes to substitute for a Currently Prescribed Drug.

20 **V. INJUNCTION**

21 **A. Restrictions on Drug Interchanges and Required Disclosure of Pricing** 22 **Information**

23 Unless otherwise specifically directed by a Client Plan with respect to a proposed Drug
24 Interchange, Medco shall not do any of the following:

25 1. Make any Drug Interchange Solicitation where the Net Drug Cost of the
26 Proposed Drug exceeds that of the Currently Prescribed Drug. Medco shall allocate Bundled

1 Drug rebates and discounts to the Net Drug Cost of each drug in the manner agreed to between
2 Medco and the Client Plan.

3 2. Make any Drug Interchange Solicitation where the Currently Prescribed Drug
4 has generic equivalents and the Proposed Drug has no generic equivalents, unless the Proposed
5 Drug has a lower Net Drug Cost than all generic equivalents of the Currently Prescribed Drug.

6 3. Make any Drug Interchange Solicitation where the patent protection for the
7 Currently Prescribed Drug is scheduled to expire within six months of the Drug Interchange
8 Solicitation, or where the effect of the proposed Drug Interchange reasonably is to avoid
9 substitution for, or generic competition against, the Currently Prescribed Drug (excepting Drug
10 Interchanges with the effect of decreasing Net Drug Costs).

11 4. Make any Drug Interchange that fails to disclose to Prescribers and Patients,
12 Clearly and Conspicuously, Minimum Cost Savings, or Actual Cost Savings, as well as the
13 difference, if any, in co-payments to be made by the Patient (or absence of effect on co-
14 payments, if such is the case). When making these disclosures, Medco may reasonably rely on
15 information provided by the Client Plan with respect to eligibility and co-payments,
16 irrespective of deductibles and caps.

17 5. Make any Drug Interchange Solicitation to a Patient who, within two years
18 preceding the solicitation, and with respect to the same therapeutic class involved in the
19 proposed Drug Interchange, has either a) interchanged his or her drug following a Drug
20 Interchange Solicitation from Medco or b) interchanged his or her drug following a Medco
21 Drug Interchange Solicitation but had the Interchange reversed, unless all of the Proposed
22 Drugs in the current Drug Interchange Solicitation were not among the Proposed Drugs in the
23 prior Drug Interchange Solicitation.

1 **B. Medco's Payment of Drug Interchange-Related Health Care Costs**

2 1. Medco shall pay all out-of-pocket costs for Drug Interchange-Related Health
3 Care Costs incurred by a Patient by reimbursing the Patient for such costs, within thirty days of
4 receipt of a claims form for such costs.

5 2. Medco shall enact and follow a procedure for reimbursing Patients such out-of-
6 pocket costs, by which Medco shall, without limitation, (a) permit Patients, Prescribers or
7 Treating Physicians to request such reimbursement, by phone or in writing, and (b) upon such
8 request, provide a single-page claim form (with instructions) to request reimbursement. For
9 reimbursement requests initiated by Patients (not Prescribers or Treating Physicians), Medco
10 may (but need not) require that the Patient's reimbursement claim provide information
11 showing that Interchange-Related Health Care Costs were incurred, which requirement may be
12 satisfied by a Physician or Prescriber's notation at a designated place on the claim form, or by
13 providing a Physician's written order, or other evidence showing payment of costs (e.g., co-
14 pays for tests or doctor visits) incurred as a result of a Drug Interchange. Medco shall not
15 directly or indirectly prevent or discourage Patients or Doctors from requesting or receiving
16 reimbursement for Drug Interchange-Related Health Care Costs.

17 3. Medco's written communications to both Prescribers and Patients concerning
18 Drug Interchanges, as set forth below, shall Clearly and Conspicuously disclose Medco's
19 policy, consistent with this section, with respect to Drug Interchange-Related Health Care
20 Costs. Medco's telephone communications with Prescribers and Patients concerning Drug
21 Interchanges, as set forth below, shall communicate the existence of Medco's policies with
22 respect to Drug Interchange-Related Health Care Costs. In its communications with
23 Prescribers, Patients and Client Plans, Medco shall not misrepresent, directly or indirectly, its
24 policy with respect to Drug Interchange-Related Health Care Costs.

25 4. Should Drug Interchange-Related Health Care Costs paid to a Patient with
26 respect to any particular Interchange exceed \$500.00, Medco, while complying with the timely

1 reimbursement requirement set forth in B.1., above, may, in its sole discretion, choose to have
2 a third party chosen by Medco to review the costs paid. If a determination is made that the
3 costs were not related to an Interchange, nothing herein shall prevent Medco from pursuing
4 any legal remedies Medco may have against the Patient and any other party involved.

5 **C. Medco's Drug Interchange Solicitation Process and Disclosure of Pricing**
6 **Information**

7 1. Drug Interchange Solicitation to Prescribers.

8 Medco shall not interchange (or obtain an interchange promise for) the prescription
9 drug of any Patient without first obtaining express verifiable authorization from the Prescriber
10 of the Currently Prescribed Drug. All Medco Drug Interchange Solicitations to a Prescriber
11 shall:

- 12 a) identify the name and title of the person making the Drug Interchange
13 Solicitation;
- 14 b) state that Medco is soliciting a Drug Interchange;
- 15 c) identify the Minimum Cost Savings or Actual Cost Savings to be
16 achieved by interchanging to the Proposed Drug from the Currently
17 Prescribed Drug
- 18 d) describe under what circumstances the Currently Prescribed Drug will
19 continue to be covered by the Client Plan, if such is the case;
- 20 e) describe the difference in co-pay, if any, or the absence of effect on co-
21 pay, if such is the case;
- 22 f) if Medco receives Manufacturer Payments from a drug manufacturer as
23 a result of the Proposed Drug Interchange or the Interchange Solicitation
24 that is not reflected in Net Drug Cost because it is compensation that
25 does not inure to Medco's Client Plan, Medco shall disclose that it
26 receives such compensation or potential compensation;

- 1 g) Disclose the existence of Medco's policy with respect to Drug
2 Interchange-Related Health Care Costs outlined in Paragraph V.B. If
3 the Drug Interchange Solicitation is written, this disclosure shall be clear
4 and conspicuous and direct the Prescriber to the written communication
5 (Confirmation to Prescribers, provided below) for details. If the Drug
6 Interchange Solicitation is by telephone, Medco may disclose its policy
7 by directing the Prescriber to the written communication for details.
- 8 h) Disclose any material differences, as determined by the Medco P&T
9 Committee, between the Currently Prescribed Drug and the Proposed
10 Drug with respect to side effects or potential effects on patient health
11 and safety.

12 2. Authorization and Written Confirmation to Prescribers for Drug Interchanges
13 for home delivery or promises for Drug Interchanges obtained at retail.

- 14 a) Medco shall not Interchange a Patient's drug absent express verifiable
15 authorization from the Prescriber, as communicated (i) directly by the
16 Prescriber (in writing or verbally) or (ii) by a person who affirms (in
17 writing or verbally) that the Interchange has been authorized by the
18 Prescriber. If such authorization is by a person other than the Prescriber
19 and verbal, Medco shall request that person's name and title or position.
- 20 b) Medco shall maintain records memorializing, with respect to each Drug
21 Interchange, how express verifiable authorization was obtained,
22 including the name of the person providing express verifiable
23 authorization of the Drug Interchange; whether the authorization was
24 written or verbal; and, if verbal and by a person other than the
25 Prescriber, that person's title or position, if provided.
26

- 1 c) Upon such express verifiable authorization of a Drug Interchange,
2 Medco shall send a written communication to the Prescriber confirming
3 the Interchange. If the Solicitation (containing the requirements above)
4 was not in writing, then the written confirmation shall include the
5 information required in Section V.C.1. Regardless whether the
6 Interchange Solicitation was in writing, the written confirmation shall:
7 i) identify the Minimum Cost Savings or Actual Cost Savings
8 resulting from the interchange;
9 ii) Clearly and Conspicuously disclose Medco's policy with respect
10 to Drug Interchange-Related Health Care Costs, in accordance
11 with Section V.B.; and
12 iii) provide a toll free telephone number for the Prescriber.

13 3. Interchange Confirmation to Patient.

14 With respect to Medco home delivery prescriptions, within 24 hours of express
15 verifiable authorization of a Drug Interchange by the Prescriber or dispensing the Proposed
16 Drug, whichever is earlier, Medco shall send to the Patient a written communication ("Written
17 Patient Drug Interchange Notice,") and make a telephonic communication ("Telephonic
18 Patient Drug Interchange Notice") advising the Patient of the Prescriber's approval of the Drug
19 Interchange. Following express verifiable authorization of a Prescriber's approval of a Drug
20 Interchange for a non-home delivery prescription, Medco shall send the Patient a Written
21 Patient Drug Interchange Notice. The Written Patient Drug Interchange Notice shall Clearly
22 and Conspicuously:

- 23 a) state that Medco requested a Drug Interchange by contacting the
24 Patient's Prescriber;
25 b) state that, following Medco's Interchange Solicitation, the Prescriber
26 approved the Drug Interchange;

- c) not represent that the Prescriber initiated the Interchange;
- d) identify the Proposed Drug and the Currently Prescribed Drug;
- e) identify the Minimum Cost Savings or Actual Cost Savings;
- f) describe under what circumstances the Currently Prescribed Drug will continue to be covered by the Client Plan, if such is the case;
- g) describe the difference in co-pay, if any, or the absence of effect on co-pay, if such is the case;
- h) if Medco receives compensation from a drug manufacturer as a result of the Proposed Drug Interchange or the Drug Interchange Solicitation that is not reflected in the Net Drug Cost because it is compensation that does not inure to Medco's Client Plan, Medco shall disclose the fact of such compensation or potential compensation;
- i) disclose Medco's policy with respect to Drug Interchange-Related Health Care Costs, in accordance with Section B; and
- j) advise the Patient that he or she may decline the Drug Interchange in which case the Patient will receive the Currently Prescribed Drug, if the currently Prescribed Drug remains on the Client Plan's formulary and the Patient is willing to pay any difference in Co-Pay.

The Telephonic Patient Interchange Notice made for Medco home delivery Drug Interchanges shall:

- a) state that Medco requested a Drug Interchange by contacting the Patient's Prescriber;
- b) state that, following Medco's Interchange Solicitation, the Prescriber approved the Drug Interchange;
- c) not represent that the Prescriber initiated the interchange;

1 d) advise the Patient that further written information about the Drug
2 Interchange will arrive in the mail and give a toll-free telephone number
3 so that the Patient may speak to a customer service representative about
4 the Interchange.

5 4. Rejected Interchanges.

6 Unless a Currently Prescribed Drug is no longer on the Client Plan's formulary or the
7 Patient is unwilling to pay any higher applicable Co-Pay or other costs, Medco shall cancel and
8 reverse the Drug Interchange upon written or verbal instructions from a Prescriber or Patient.
9 Medco shall maintain a toll free telephone number(s) during business hours (currently 8:00
10 a.m. to 8:00 p.m. Eastern, but in any event at least eight hours a day, Monday through Friday)
11 to field telephone calls from Patients and Prescribers in response to Medco's interchange
12 confirmations, and the customer service standards (e.g., waiting time) for those telephone
13 numbers shall be equivalent to Medco's other customer service standards. Upon cancellation,
14 if Medco has not yet dispensed the Proposed Drug, Medco, upon approval of the Prescriber,
15 shall dispense the Currently Prescribed Drug. If Medco has already dispensed the Proposed
16 Drug, Medco shall obtain a prescription for, and dispense the Currently Prescribed Drug, and
17 Medco shall charge the Patient only one co-pay and shipping and handling fees (so that a
18 proposed but reversed Interchange will not increase Patient costs beyond the costs had Medco
19 dispensed the Currently Prescribed Drug). Unless otherwise provided by contract with a Client
20 Plan, Medco shall also bear the expense of shipping the Proposed Drug back to Medco (either
21 by offset or by reversing and crediting the initial co-pay). Medco will provide notice to Client
22 Plan that Client Plans may request information regarding the costs to it resulting from a
23 Patient's rejection of a Proposed Drug Interchange. In the event a Patient will exhaust his or
24 her supply of the Currently Prescribed Drug before a replacement shipment will arrive to the
25 Patient, Medco shall arrange for dispensing of an appropriate quantity of replacement
26 medications at a participating Medco network pharmacy at no additional cost to the Patient.

1 Further, in the event that a Patient reverses an Interchange and Medco is unable to obtain
2 approval from the Prescriber (or a physician covering for Prescriber) for the Currently
3 Prescribed Drug, Medco shall take reasonable steps to provide either the Currently Prescribed
4 Drug or the Proposed Drug before the Patient exhausts his or her existing supply.

5 5. P & T Committee representations in all Interchange Communications.

6 With respect to all Drug Interchange Solicitations and communications related to Drug
7 Interchanges, Medco shall not misrepresent the role of Medco's P&T Committee in initiating,
8 reviewing, approving or endorsing a Proposed Drug Interchange or Interchange Solicitation. If
9 Medco mentions the P&T Committee in any Interchange Solicitation or communication related
10 to Drug Interchanges, Medco shall Clearly and Conspicuously:

- 11 a) disclose the role of Medco's P&T Committee in Medco's Interchange
12 proposal;
- 13 b) disclose that the Interchange being proposed by Medco was not initiated
14 by the P&T Committee and not initiated due to medical care
15 considerations;
- 16 c) disclose that the P&T Committee did not consider cost issues, if such is
17 the case.

18 6. With respect to the operation of the P&T Committee, Medco shall provide to
19 each plan (at the Plan's expense, unless the Client Plan contract otherwise provides), upon
20 request:

- 21 a) copies of all information provided to the P&T Committee;
- 22 b) copies of all minutes of the P&T Committee;
 - 23 i) Minutes shall include the list of attendees at the meeting, the
24 record of all votes to approve or disapprove a drug for the
25 formulary, or therapeutic interchange or other action undertaken
26 by the committee, a summary of any discussion of material

1 differences between a Currently Prescribed Drug and a Proposed
2 Drug with respect to side effects or potential effects on patient
3 health and safety, and a summary of all discussions on each
4 agenda point.

5 In addition, regardless whether provided by contract, Medco shall advise each plan that
6 it may send a representative, at the plan's expense, to attend any P&T Committee meeting,
7 subject to reasonable space limitations, which may restrict the number of such observers at
8 each meeting to five plans.

9 7. In the event Medco's P&T Committee approves a Drug Interchange with
10 conditions, Medco shall provide a complete description of such conditions to the Prescriber at
11 the time of the Interchange Solicitation.

12 **D. Medco Monitoring of Interchange Health Effects**

13 1. Medco shall monitor the effects of Drug Interchanges requested by Medco upon
14 the health of Patients, and shall report to Medco's P&T Committee, not less than quarterly, the
15 results of such monitoring. Such monitoring shall include, without limitation, a system
16 designed to a) identify Patient and Prescriber communications with Medco that concern the
17 efficacy or health effects of a Drug Interchange, and b) capture information from such
18 communications in a manner that Medco can collect, and generate reports on, Patient and
19 Prescriber communications concerning Drug Interchanges. Medco shall report the results of
20 such monitoring to Medco's P&T Committee, not less than quarterly, and the P&T Committee
21 shall reasonably consider the results of Medco's monitoring.

22 **E. Medco's Disclosure to Client Plans of Compensation From Drug**
23 **Manufacturers**

24 1. Quarterly and Annual Disclosures.

25 With respect to each Client Plan that has contracted to receive (directly or by credit)
26 any Manufacturer Payments from Medco, for each Medco Fiscal Year during which the Client

1 Plan receives any such Manufacturer Payments, Medco shall provide those Client Plans, for
2 each Medco fiscal quarter and year, a Manufacturer Payments Report. Medco's Manufacturer
3 Payment Reports shall identify, for the reported fiscal quarter or year (the "reporting period"),
4 the information set forth below at (a) through (e). If the precise reported figure is not known
5 by Medco at the time of its report, Medco shall provide its current best estimate of the reported
6 information, provided that, with respect to each report, should the reported information
7 subsequently need revision in accordance with generally accepted accounting principles,
8 Medco will provide an update to the reported information to reflect that revision.

- 9 a) the dollar amount of Medco Total Product Revenue (as defined) for the
10 reporting period, with respect to Medco's entire client base, together
11 with:
- 12 b) the dollar amount of total drug expenditures for each Client Plan;
- 13 c) the dollar amount of all Manufacturer Payments earned by Medco for
14 the reporting period;
- 15 d) the percentage of all Manufacturer Payments earned by Medco for the
16 reporting period that were Manufacturer Formulary Payments; and
- 17 e) the percentage of all Manufacturer Payments received by Medco during
18 the reporting period that were Manufacturer Additional Payments.

19 Medco's Manufacturer Payment Reports shall present the above information in a Clear
20 and Conspicuous manner that serves to inform Client Plans of all Manufacturer Payments
21 earned by Medco, including, for instance, those Client Plans that share only in Manufacturer
22 Formulary Payments but not Manufacturer Additional Payments.

23 2. Disclosure at Contracting Stage.

24 Medco shall disclose to each Client Plan or prospective Client Plan, in advance of
25 executing an agreement (whether an initial or renewal contract) with such Client Plan:
26

- 1 a) that Medco will solicit and receive Manufacturer Payments and that
2 Medco may pass through those payments to Client Plans or may retain
3 those payments for itself, depending on contract terms;
4 b) the information set forth in Medco's Manufacturer Payment Report
5 pursuant to Section E.1 (a), (c), (d) and (e) above, concerning the most
6 recent Medco fiscal year for which such information is publicly
7 available, at the time of the communication under this section;
8 c) that Medco will report, quarterly and annually, on Manufacturer
9 Payments, consistent with Section E(1) above.

10 **F. Pharmaceutical Ethics**

11 1. Medco shall adopt the code of ethics of the American Pharmacists Association
12 for its employed pharmacists. Medco accepts the APhA Principles of Practice for
13 Pharmaceutical Care as a framework for ongoing evolution of its pharmacy practice. Medco
14 will provide these documents to all staff pharmacists with any necessary explanations to make
15 clear to staff pharmacists that Medco is striving to achieve the objectives established by the
16 profession.

17 2. Medco shall make available to its employed pharmacists, Client Plans and
18 Patients copies (which may be in electronic form or available on a web site) of such codes of
19 ethics or professional standards.

20 3. Medco shall require its pharmacists to comply with all state law requirements
21 governing pharmacists.

22 4. Medco shall permit its pharmacists to give good faith, professional opinions.

23 5. Medco shall require that its pharmacists form an independent professional
24 judgment that a Drug Interchange would be in a Patient's best interest before soliciting a Drug
25 Interchange.

1 **G. Additional Price Transparency Remedies**

2 1. Medco shall not refuse to respond to Request for Proposal or Request for Bid
3 from a plan on the grounds that the proposal does not use AWP or prohibits the use of AWP in
4 pricing terms and Medco, if so asked, shall communicate to each plan that pricing methods
5 other than use of AWP are available.

6 2. Medco shall not describe relative prices of drugs by use of symbols or other
7 indirect means without disclosing a price range those symbols represent.

8 **VI. REIMBURSEMENT AND CY PRES PAYMENT**

9 **A. Reimbursement**

10 1. Medco shall pay up to \$2.5 million to reimburse “Affected Consumers,” as
11 defined below, up to \$25.00 each for out-of-pocket expenses incurred as a result of a “Statin
12 Drug Interchange,” using the notification and claims process described in Section VI.A.1 & 2.
13 For purposes of this section, a “Statin Drug Interchange” means a Patient’s Drug Interchange,
14 from one already dispensed branded drug to another branded drug within the HMG-CoA
15 Reductase Inhibitors therapeutic class, from January 1, 2000 through the Effective Date.

16 “Affected Consumers” means those persons who (i) following a Statin Drug Interchange, paid
17 co-pays for tests, doctor visits or other health care services incurred as a result of the Statin
18 Drug Interchange, (ii) have not received reimbursement from Medco for those out-of-pocket
19 expenses, and (iii) currently reside in a Participating State or resided in a Participating State at
20 the time of the Statin Drug Interchange at issue.

21 2. Medco, or its designee, shall identify and pay Affected Consumers using the
22 following notification and claims process, the costs of which shall be borne by Medco:

- 23 a) Using its Patient records and records related to Drug Interchanges,
24 Medco shall identify all Patients who had a Statin Drug Interchange,
25 including statin prescriptions filled by a Medco home delivery (mail
26 order) pharmacy or at retail following a “retail promise” letter from

1 Medco (collectively, "Potential Affected Consumers"). Medco shall
2 make reasonable efforts to identify the current address for each Potential
3 Affected Consumer, using its current Patient records and skip-tracing.

4 b) Medco shall mail to each Potential Affected Consumer a
5 "Reimbursement Notice and Claim Form," in a form (or forms)
6 approved by the participating Attorneys General. The Reimbursement
7 Notice shall, clearly and conspicuously, (i) advise Potential Affected
8 Consumers that Medco reached a settlement with the participating
9 Attorneys General, and that Medco will reimburse Affected Consumers
10 up to \$25.00 for interchange-related expenses, (ii) explain how Affected
11 Consumers may obtain reimbursement, and (iii) explain that Affected
12 Consumers must submit all claims to Medco within six months of the
13 Affected Consumer's receipt of the notice and claims form.

14 c) The Claim Form, which shall be coupled with the Reimbursement
15 Notice, may request that the Potential Affected Consumer: i) generally
16 describe any costs incurred as a result of a Statin Drug Interchange; and
17 ii) attest, under penalty of perjury, that the information provided on the
18 claim form is true and accurate. The Claim Form also will advise the
19 Potential Affected Consumer that acceptance of reimbursement pursuant
20 to the claims process will reduce, by the reimbursement amount, any
21 recovery by any other means, of out-of-pocket costs attributable to co-
22 pays for tests, doctor visits or other health care services incurred as a
23 result of the Statin Drug Interchange. A pre-paid envelope shall
24 accompany the Reimbursement Notice and Claim Form. The Claim
25 Form also shall provide a toll-free number for Potential Affected
26 Consumers to call should they have questions.

- 1 d) Medco shall mail all notices as soon as practicable following the
2 Effective Date, but in any event within four months of the Effective
3 Date. Medco then shall accept claims for seven months after the last
4 mailing of notice and claim forms (“the time period”). After expiration
5 of the time period, Medco shall make reimbursement of \$25.00 to each
6 Affected Consumer who submits a completed claim form and attests that
7 he or she incurred out-of-pocket expenses following a Statin Drug
8 Interchange (a “qualified claim”). In the event that, after expiration of
9 the time period, Medco has received qualified claims in an amount that
10 exceeds \$2.5 million based upon a \$25.00 payment (i.e., more than
11 100,000 qualified claims), then payments to Affected Consumers shall
12 be prorated by dividing the \$2.5 million by the number of qualified
13 claims received.
- 14 e) Following completion of the above notification and claims process, and
15 in any event not more than 12 months after the Effective Date, Medco
16 shall certify to the participating Attorneys General that it has complied
17 with this reimbursement section and provide a report identifying,
18 without limitation: i) the number of Reimbursement and Claims Forms
19 mailed to Potentially Affected Consumers, ii) the number of phone calls
20 received concerning the notice and claims process, iii) the number of
21 claims forms submitted, iv) the number of qualified claims submitted, v)
22 the total amount in reimbursement paid by Medco to Affected
23 Consumers, and vi) the costs of administration of this reimbursement
24 program.
25
26

1 **B. Cy Pres Payment**

2 1. Medco shall pay the participating State Attorneys General \$20,200,000, as
3 described further in this section VI.B, to be apportioned among the participating states
4 proportionally based upon population, with a minimum per state distribution, as agreed by the
5 participating states. Each state's proportional share of the \$20.2 million shall be reflected in a
6 schedule provided to Medco in advance of the Effective Date (the "State Schedule").

7 2. Within a reasonable time after the Effective Date, but not to exceed 90 days
8 after the Effective Date, each participating State shall elect whether to receive its proportional
9 share as a monetary payment or, in whole or in part, as pharmaceuticals as described further in
10 VI.B.5 & 6, below, and shall provide Medco written notice of its election. Each State electing
11 to receive a monetary payment shall include, in its written notice of election, payment
12 instructions (i.e., to whom payment should be directed). Each State making a partial election
13 (*i.e.*, choosing both monetary payment and pharmaceuticals), shall express the elected
14 monetary payment in dollars, indicating that any balance of that state's distribution be
15 apportioned to pharmaceuticals.

16 3. Within 14 days of its receipt of such written notice of a State's election, Medco
17 shall pay to the State, by check and consistent with the State's reasonable payment instructions,
18 that portion of the State's proportional share that, consistent with the State's election, is to be
19 paid in cash (the "Monetary Portion"). Each state's Monetary Portion shall not exceed the
20 State's proportional share of the \$20.2 million set forth on the State Schedule. Medco need not
21 pay a State's Monetary Portion until: a) Medco has received the State's written notice of
22 election, described above, and b) the State has entered a Consent Order in its state court in
23 substantively the same form as this Consent Order.

24 4. States that receive a monetary payment shall make a *cy pres* distribution of
25 these funds, pursuant to a state-specific Cy Pres Distribution Plan, to a political subdivision(s)
26 thereof or to a state agency or program, a non-profit corporation(s) and/or a charitable

1 organization(s), at the sole discretion of the Attorney General of each Respective State, with
2 the express condition that the funds be used to benefit low income, disabled, or elderly
3 consumers of prescription medications, to promote lower drug costs for residents of that State,
4 to educate consumers concerning the cost differences among medications, or to fund other
5 programs reasonably targeted to benefit a substantial number of persons affected by the
6 Covered Conduct that is the subject of this Consent Order.

7 5. As an alternative to monetary payment of their respective proportional share of
8 this *cy pres* payment, participating states may elect (as described in B.2, above) to receive their
9 respective payment under this section, in whole or in part, in the form of pharmaceuticals to be
10 provided by Medco, pursuant to section B.6, immediately below. Each State electing to
11 receive pharmaceuticals via the pre-paid generic card described in section B.6(b) below, shall
12 be entitled to receive pharmaceuticals distributed under section B.6(b), valued as described
13 below, in an amount equal to its proportional share of the \$20.2 million *cy pres* payment plus
14 25 per cent (the “State pharmaceutical amount”), such that the value of this alternative *cy pres*
15 distribution would increase to \$25.25 million in the event all Participating States elected to
16 receive pharmaceuticals via the pre-paid generic card.

17 6. Distribution of pharmaceuticals.

18 Medco shall provide pharmaceuticals, up to the State pharmaceutical amount, to each
19 State electing to receive pharmaceuticals (“electing State”), in either or both of two ways, as
20 chosen by the electing State:

- 21 a) Shipment of pharmaceuticals to designated facilities: Medco shall
22 provide pharmaceuticals to facilities designated by the electing State
23 Attorney General or his or her lawful designee (“designated facilities”),
24 by paying for drug purchases by designated facilities up to each
25 designated facility’s allotted pharmaceutical amount, as described
26 herein. A designated facility may be a health clinic, hospital, pharmacy,

1 charitable organization, governmental agency or governmental entity,
2 and must dispense medications in a manner that complies with all
3 applicable state and/or federal laws. The electing State Attorney
4 General shall designate the facilities to receive pharmaceuticals and, for
5 each designated facility, the portion (in dollars) of the State
6 pharmaceutical amount allocated to the facility, up to the total State
7 pharmaceutical amount. Upon such designation, a designated facility,
8 after purchasing pharmaceuticals in its normal course of business, may
9 either: (i) forward to Medco unpaid invoices for pharmaceutical
10 purchases by the designated facility, which Medco shall pay, up to the
11 designated facility's allotted pharmaceutical amount, within a reasonable
12 time period, not to exceed thirty days after Medco's receipt; or (ii)
13 forward to Medco paid invoices for pharmaceutical purchases which
14 Medco shall pay, up to the designate facility's allotted pharmaceutical
15 amount, within a reasonable time period, not to exceed thirty days after
16 Medco's receipt. Medco may require that all requests for payment from
17 designated facilities pursuant to this subsection be received by Medco
18 within two years of the Effective Date. In the event that invoices
19 forwarded to Medco reflect non-public, proprietary pricing information
20 of a designated facility, the designated facility may take reasonable steps
21 to avoid disclosure of the proprietary pricing information.

22 b) Pre-paid generic drugs card: Medco shall provide pre-paid generic drug
23 cards ("drug cards") to the electing State Attorney General or its lawful
24 designee, for distribution, at the discretion of the Attorney General or its
25 designee, to persons or organizations in the electing State in order to
26 provide generic pharmaceuticals, at no cost, to persons in need, either

1 directly or through organizations. The drug cards shall have a
2 predetermined value (e.g., \$250.00) agreed to by the electing State and
3 Medco (between \$150.00 and \$400.00, available only in \$50.00
4 increments). Upon distribution of the drug cards, card holders may use
5 the drug card to pay for generic drug prescriptions ordered and filled
6 through Medco's home delivery pharmacies. To facilitate distribution of
7 drugs paid for by the drug card, Medco may require the card holder to
8 complete a standard enrollment form for its home delivery pharmacies.
9 With respect to such enrollment, and with respect to prescription
10 dispensing practices, protection of personal information, pharmacist
11 consultation and customer service, card holders shall receive Medco's
12 standard terms and pharmacy services provided to other Patients.
13 Beyond providing its standard pharmacy services and customer service
14 to card holders in connection with filling prescriptions for card holders,
15 Medco shall not market other goods or services to card holders, and
16 shall not sell or provide card holders' personal information to any other
17 entity. For purposes of exhausting a drug card's predetermined value,
18 the value of drugs dispensed under each drug card shall be the lower of
19 (i) Medco's Medicare MAC or (ii) HCFA MAC minus ten percent (-
20 10%), at the time of dispensing. Medco may limit generic dispensing
21 pursuant to this subsection to prescriptions received by Medco within (i)
22 eighteen months of each card holder's initial enrollment (*i.e.*, first
23 prescription order), or (ii) two years of the Effective Date, whichever is
24 earlier.

25 Regardless whether an electing State chooses pharmaceutical distribution via payments to
26 designated facilities or generic drug cards, or both, each electing State shall designate, not later

1 than 30 days after the Effective Date, a person to serve as the electing State's liaison with
2 Medco for the purpose of effecting the distribution of pharmaceuticals hereunder (including,
3 for example, notifying Medco of the electing State's choice of distribution, designation of
4 facilities, or determination of drug card values). Not later than 30 days after the Effective
5 Date, Medco shall designate a person to serve as liaison to each electing State to effect such
6 distribution and compliance with this program.

7 **VII. PAYMENT OF FEES AND COSTS TO THE STATES**

8 **A. Fees and Costs to the States**

9 On or before the Effective Date of this Order, Medco shall pay \$6.6 million to the
10 participating State Attorneys General, to be distributed among those participating states as
11 agreed by the Attorneys General, for attorney's fees and investigative costs, consumer
12 education, litigation, public protection, consumer protection purposes or local consumer aid
13 funds or any other purpose permitted by state law at the sole discretion of each state's Attorney
14 General. Medco shall pay this amount by check to the Office of the Pennsylvania Attorney
15 General. The Pennsylvania Attorney General shall hold that payment in trust and, as soon as
16 practicable but not later than six months after receipt, shall distribute the payment among the
17 participating states pursuant to the participating states' agreement, provided, however, that,
18 prior to receiving its allotted distribution hereunder, a State has entered in its State a Consent
19 Order in substantively the same form as this Consent Order.

20 **VIII. GENERAL PROVISIONS**

21 **1. Scope of Consent Order.**

22 The injunctive provisions of this Consent Order are entered into pursuant to RCW
23 19.86.080 and are applicable to Medco, its officers, agents, employees, and attorneys, and all
24 those persons or entities in active concert or participation with them who receive actual notice
25 of this Order by personal service or otherwise, whether acting directly or through any entity,
26 corporation, subsidiary, division, or other device.

1 2. Release of Claims.

2 By its execution hereof, each Settling State releases Medco and all of its subsidiaries,
3 affiliates, assigns, corporate predecessors and successors (“Releasees”) from all civil claims,
4 causes of action, damages, restitution, fines, costs and penalties on behalf of the State, with the
5 exception of any claim pursuant to a state false claims act statute or any other right or cause of
6 action belonging to a State proprietary health plan³, which the State asserted or could have
7 asserted from January 1, 1995, through the date the parties execute this Consent Order, under
8 the above-cited consumer protection statutes and any antitrust or unfair competition laws,
9 relating to or based upon the Covered Conduct which is the subject of this Consent Order.

10 Medco specifically acknowledges that this settlement and Consent Order does not
11 encompass a settlement or release of any claim, right, or cause of action by a State proprietary
12 health plan, and that the State is not settling or releasing Medco with respect to any claim or
13 potential claim of such entities.

14 Except as to the State proprietary health plan, the State agrees that it shall not proceed
15 with or institute any civil action or proceeding, either individually or collectively, based upon
16 these statutes, laws and regulations against the Releasees, including but not limited to an
17 action or proceeding seeking restitution, injunctive relief, fines, penalties, attorneys fees or
18 costs for any conduct undertaken or omissions prior to the date the parties execute this
19 Consent Order which relates to the Covered Conduct. The State shall also not initiate any
20 claim in the nature of a class action with respect to any Covered Conduct from January 1,
21 1995, through the date the parties execute this Consent Order. Medco may plead this Order as
22 a full and complete defense to any claim, whether class, individual or otherwise in nature,
23 released hereunder that may be instituted, prosecuted, or attempted by any Settling State with
24 respect to the Covered Conduct.

25 ³ State proprietary health plan means a health plan of a state, state agency, state subdivision, state college university
26 system or any state public or quasi-public entity that contracted with Medco for PBM services.

1 Notwithstanding the foregoing, the State does not release any claim arising under
2 statutes, laws or regulations other than those identified herein and in section II(1) above and
3 arising out of the Covered Conduct which is the subject matter of this Consent Order. Claims
4 excluded from the State's release include, but are not limited to, claims relating to Best Price,
5 Average Wholesale Price or Wholesale Acquisition Cost reporting practices or Medicaid fraud
6 or Abuse. In addition, the State does not release any claim, right or cause of action that could
7 be brought by any consumer or brought by any person or entity other than the State.
8 Moreover, the State may institute an action or proceeding to enforce the terms and provisions
9 of this Consent Order or take action based on future conduct by the Releasees.

10 3. Preservation of Law Enforcement Action.

11 Nothing herein precludes the State from enforcing the provisions of this Consent Order,
12 or from pursuing any law enforcement action with respect to the acts or practices of Medco not
13 covered by this Consent Order or any acts or practices of Medco conducted after the Effective
14 Date of this Consent Order.

15 4. Compliance with and Application of State Law.

16 Nothing herein relieves Medco of its duty to comply with applicable laws of the State
17 nor constitutes authorization by the State for Medco to engage in acts and practices prohibited
18 by such laws. This Consent Order shall be governed by the laws of each of the respective
19 States, with respect to Medco's conduct in each of the States.

20 5. Non-Approval of Conduct.

21 Nothing herein constitutes approval by the State of Medco's therapeutic interchange
22 program or other business practices. Medco shall not make any representation contrary to this
23 paragraph.

24 6. Effective Date.

25 The "Effective Date" shall be the date that Medco executes the attached Consent to
26 Judgment form.

1 7. Effective Date of Section V.

2 Notwithstanding that Medco shall endeavor to comply with all injunctive terms in
3 Section V as promptly as practicable, Sections A.4, A.5, B, C, D, E, and F.1, all in Section V
4 above, shall be effective 120 days after the Effective Date.

5 **IX. COMPLIANCE PROVISIONS**

6 1. Within 30 days after the Effective Date of this Order, Medco must provide a
7 copy of this Order and obtain a signed and dated acknowledgment of receipt from:

- 8 a) each officer and director;
- 9 b) Medco senior management, namely, the top 200 leadership positions at
10 Medco, which shall include the Chief Executive Officer, each position
11 that reports to the CEO (excluding Administrative Assistants), each
12 position that reports to a position that reports to the CEO (excluding
13 Administrative Assistants), and all other “grade 3” employee positions
14 under Medco’s current grading system;
- 15 c). each managers of Medco pharmacies, managers of managed care
16 operations, and pharmacists involved in drug interchange
17 communications with patients or prescribers; and
- 18 d) each customer service representative to whom a telephone call
19 concerning Drug Interchanges may be directed in the routine routing of
20 calls.

21 2. For five years from the Effective Date, Medco shall provide a copy of this
22 Order and obtain a signed and dated acknowledgment of receipt from future personnel
23 described in 1 (a) through (d) of this section within 30 days after the person assumes such
24 position or responsibilities.

25 3. Medco shall make this Order accessible to Client Plans and Patients through its
26 website.

1 4. Medco shall maintain an executive review panel to assess, on a quarterly basis,
2 Medco's compliance with this Order. As warranted the panel will review and/or recommend
3 initiatives to ensure that Medco's drug interchange practices and disclosures to Prescribers,
4 Patients and Client Plans comply with this Order.

5 5. Medco shall maintain and distribute methods and procedures (M&Ps)
6 establishing a code of conduct for all Medco employees engaged in the drug interchange
7 program. The M&Ps must be designed to establish quality standards for the manner in which
8 information is disseminated to Prescribers and Patients by Medco employees regarding drug
9 interchanges. Medco will review the M&Ps annually with their pharmacists and other
10 personnel involved with the drug interchange program.

11 6. Medco shall create and retain, for a period of five (5) years following the date of
12 creation, books and records that in reasonable detail accurately reflect Medco's compliance
13 with this Order. These records must include, but are not limited to, the following:

- 14 a) documents reflecting the current addresses, telephone numbers, fax
15 numbers and email addresses for Medco and its subsidiaries;
- 16 b) the original signed and dated acknowledgements of the receipt of the
17 Order described in paragraph 1 of this section;
- 18 c) documents provided to or received from Client Plans concerning any
19 Client Plans' instructions, if any, concerning opting out of any
20 provisions of this Order;
- 21 d) an exemplar of each written notice sent to Prescribers regarding Drug
22 Interchanges;
- 23 e) an exemplar of each written notice sent to Patients regarding Drug
24 Interchanges;
- 25 f) a copy of each script used in telephonic communications with
26 Prescribers and Patients relating to Drug Interchanges.

- g) a copy of all training materials used to inform employees of the requirements of this Order ;
- h) a copy of all M&Ps developed by the executive review panel;
- i) the P&T Committee information described in Section V.C.(6);
- j) documents concerning the drug pairs subject to Drug Interchanges
- k) documents reflecting Patient rejections of Drug Interchanges; and
- l) exemplars of Medco's quarterly and annual disclosures to client plans required by section V E of this order.

7. One year after the Effective Date, and then annually for five years from the Effective Date, Medco shall provide to the Attorney General of each Participating State a certification, signed by a Medco senior officer, certifying Medco's compliance with this Consent Order. Medco's annual certification may be accompanied by a report showing the manner in which Medco has complied with the Consent Order.

8. For a period of five years beginning on the Effective Date of this order, and within thirty (30) days of a written request by an Attorneys General, Medco shall provide to that Attorneys General:

- a) Copies of the documents described in the preceding paragraph; and
- b) such other records and documents as the Attorneys General determines reasonably bear on compliance with this Order.

9. Nothing in this Order limits the Attorney General's lawful use of compulsory process to investigate whether Medco has violated any provision of law enforced by the Attorneys General.

X. ADMINISTRATIVE PROVISIONS

1. Jurisdiction is retained of this matter for all purposes, including but not limited to, the purpose of enabling any of the parties to this Order to apply to the Court at any time for such further orders or directives as may be necessary or appropriate for the interpretation or

1 modification of this Order, for the enforcement of compliance therewith or for the punishment
2 of violations thereof.

3 2. The State shall give Medco 30 days' notice before filing a motion or other
4 pleading seeking contempt of court or other sanctions for violation of this Consent Order.
5 The giving of such notice shall not prevent the State from beginning such proceeding
6 following the expiration of the 30 day period.

7 3. Any party to this Consent Order may petition the Court for modification on
8 thirty (30) days' notice to all other parties to this Consent Order. Medco may petition for
9 modification if it believes that the facts and circumstances that led to the State's action against
10 Medco have changed in any material respect. The parties by stipulation may agree to a
11 modification of this Consent Order, which agreement shall be presented to this Court for
12 consideration; provided that the parties may jointly agree to a modification only by a written
13 instrument signed by or on behalf of both Medco and the State. If Medco wishes to seek a
14 stipulation for a modification from the State, it shall send a written request for agreement to
15 such modification to the Attorney General of the state at least 30 days prior to filing a motion
16 with the Court for such modification. Within 30 days of receipt from Medco of a written
17 request for agreement to modify, the Attorney General of the State shall notify Medco in
18 writing if the Attorney General of the State agrees to the requested modification

19 4. If, after the date of entry of this Consent Order, the State, its Attorney General,
20 or any agency of the State enacts or promulgates legislation, rules or regulations with respect to
21 matters governed by this Consent Order that conflict with any provision of this Consent Order,
22 or if the applicable law of the State shall otherwise change so as to conflict with any provision
23 of this Consent Order, the Attorney General shall not unreasonably withhold its consent to the
24 modification of such provision to the extent necessary to eliminate such conflict. Laws , rules,
25 or regulations, or other change in State law, with respect to the matters governed by this
26 Consent Order, shall not be deemed to conflict with a provision of this Consent Order unless

1 Medco cannot reasonably comply with both such law, rule, or regulation and an applicable
2 provision of this Consent Order.

3 SO ORDERED this _____ day of April, 2004.

6 _____
7 (JUDGE/COURT COMMISSIONER)
8 King County Superior Court

9 Presented by:

10 CHRISTINE O. GREGIORE
11 Attorney General

Approved as to form
Notice of presentation waived:

14 _____
15 ROBERT A. LIPSON, WSBA #11889
16 Attorneys for Plaintiff
17 State of Washington

14 _____
15 JIM WEBBER, WSBA #16882
16 LITTLER, MENDELSON
17 701 Fifth Avenue, Suite 6500
18 Seattle, Washington 98104
19 206.381.4903
20 Attorneys for Defendants

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DATED this _____ day of April, 2004.

ATTORNEY GENERAL OF WASHINGTON
Consumer Protection Division
900 Fourth Avenue, Suite 2000
Seattle, WA 98164-1012
(206) 464-7744